



The latest version of our AFCU app will support logins with four digit PIN codes and touch ID for both Android and Apple devices. After updating to the latest version of the app, new options will appear underneath the “Log In” button on the login page. Setting up each new login method only takes a few seconds.

On iOS, tapping “Touch Authentication” will prompt the user to enroll. Tapping “Enroll Now” will prompt the user to log in using their regular user name and password. After entering the correct information and tapping “Authorize,” the user will be prompted to use Touch ID with any finger that is already registered on their device (the one they use to unlock their phone, for example). Completing this process will authorize the use of Touch Authentication to log in to the user’s account.

On iOS, tapping “Passcode” on the login screen will prompt the user to enroll. The user should read the information before tapping “Enroll Now.” The next screen will prompt the user to log in with their regular user name and password for their online banking account. After tapping “Authorize,” the user will be prompted to create a four digit passcode. After creating and confirming the passcode, the user will be logged in to their account and passcode will remain an option when logging in on the registered device.

These processes are exactly the same for Android devices, except fingerprint log in option is literally called “Fingerprint” instead of “Touch Authentication.”